

**Local Government Association**

## community wellbeing board

### agenda

**Wednesday 20 January 2010**

**11.30am**

Meeting Rooms 7.1 & 7.2

Local Government House

Smith Square

London SW1P 3HZ

To: Members of LGA community wellbeing board

cc: Named officers for briefing purposes

[www.lga.gov.uk](http://www.lga.gov.uk)

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## **Community Wellbeing Board Meeting**

Wednesday 20 January 2010

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**There will be a Community Wellbeing Board meeting** on Wednesday 20 January 2010 at 11.30 am in Meeting Rooms 7.1 & 7.2, Local Government House, Smith Square, London SW1P 3HZ.

Lunch will be available from 1.30pm.

### **Attendance Sheet**

Please ensure that you sign the attendance register, which will be available in the meeting room. It is the only record of your presence at the meeting.

### **Apologies**

Please notify your political group office (see contact telephone numbers below) if you are unable to attend this meeting, so that a substitute can be arranged and catering numbers adjusted, if necessary.

|                          |               |   |
|--------------------------|---------------|---|
| <b>Labour:</b>           | Aicha Less:   | 020 7664 3263 email: <a href="mailto:aicha.less@lga.gov.uk">aicha.less@lga.gov.uk</a>               |
| <b>Conservative:</b>     | Angela Page:  | 020 7664 3264 email: <a href="mailto:angela.page@lga.gov.uk">angela.page@lga.gov.uk</a>             |
| <b>Liberal Democrat:</b> | Rob Banks:    | 020 7664 3204 email: <a href="mailto:rob.banks@lga.gov.uk">rob.banks@lga.gov.uk</a>                 |
| <b>Independent:</b>      | Group Office: | 020 7664 3224 email: <a href="mailto:independent.group@lga.gov.uk">independent.group@lga.gov.uk</a> |

### **Location**

A map showing the location of the Local Government House is printed on the back cover.

### **Contact**

George Moody (020 7664 3025; e-mail: [george.moody@lga.gov.uk](mailto:george.moody@lga.gov.uk)).

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## Community Wellbeing Board

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### Community Wellbeing Board - Membership 2009/2010

| Councillor                                 | Authority           |
|--|---------------------|
|  |                     |
| <b>Conservative (7)</b>                    |                     |
| Gareth Barnard <b>[Vice-Chairman]</b>      | Bracknell Forest UA |
| James Couchman                             | Oxfordshire CC      |
| Dawn Cousins                               | Isle of Wight UA    |
| Brian Hood                                 | Monmouthshire CC    |
| Alan Farnell                               | Warwickshire CC     |
| Ken Thornber                               | Hampshire CC        |
| Keith Glazier                              | East Sussex CC      |
|  |                     |
| <b>Substitutes:</b>                        |                     |
| Mike Colston                               | Buckinghamshire CC  |
| David Lee                                  | Wokingham BC        |
|  |                     |
| <b>Labour (3)</b>                          |                     |
| Nargis Khan <b>[Deputy Chair]</b>          | Hackney LB          |
| Roger Lawrence                             | Wolverhampton MBC   |
| Moirra McLaughlin                          | Wirral MBC          |
|  |                     |
| <b>Substitute:</b>                         |                     |
| Mary Aspinall                              | Plymouth City       |
| Mike Roberts                               | Rushmoor BC         |
|  |                     |
| <b>Liberal Democrat (3)</b>                |                     |
| David Rogers OBE <b>[Chair]</b>            | East Sussex CC      |
| Doreen Huddart                             | Newcastle City      |
| Zoe Patrick                                | Oxfordshire CC      |
|  |                     |
| <b>Substitutes</b>                         |                     |
| Denise Hawksworth                          | Chesterfield BC     |
|  |                     |
| <b>Independent (1)</b>                     |                     |
| Natalie Warriner MBE <b>[Deputy Chair]</b> | Ryedale DC          |

### 14 Member Board



# Agenda

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## Community Wellbeing Board

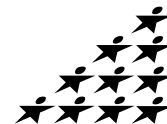
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| Item | Time  |   | Page      |
|------|-------|---|-----------|
|      |       | <b><u>For Discussion</u></b>  |           |
| 1.   | 11.30 | <b>National Institute of Adult Continuing Education</b><br>Discussion on Adult Learning, Mark Ravenhall, Director NIACE | <b>3</b>  |
| 2.   | 12.15 | <b>Building a Society For All Ages</b>  | <b>9</b>  |
| 3.   | 12.35 | <b>IDeA Safeguarding Adults programme Update</b>  | <b>15</b> |
| 4.   | 12.50 | <b>Adult Social Care Performance Ratings 2008/09</b>  | <b>25</b> |
|      |       | <b><u>For information</u></b>   |           |
| 5.   | 1.10  | <b>Other Business Report</b>  | <b>29</b> |
| 6.   |       | <b>Note of Meeting held on 25 November 2009</b>   | <b>37</b> |
|      | 1.30  | Lunch   |           |
|      |       | <b>Date of Next Meeting: 3 March 2010</b>   |           |







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## **Informal Adult Learning**

### **Summary**

This paper provides the board with a briefing on the proposed changes to the type of adult learning known as Informal Adult Learning and our current work on this agenda.

### **Recommendations**

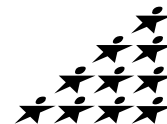
Members are asked to note the proposed changes and initial work carried out and to comment on the future work plan for the programme of work.

### **Action**

Members and officers to take forward the actions summarised in this report.

Contact Officer: Penny Lamb  
Phone No: 0207 664 3251  
Email: [Penny.Lamb@lga.gov.uk](mailto:Penny.Lamb@lga.gov.uk)





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## **Informal Adult Learning**

### **Current context for adult learning**

There has been a continuous fall in the number of adult learners in recent years: a reduction of 1.4 million since 2004 (NIACE figures, March 2009).

The emphasis for funding through the Learning and Skills Council has been on younger people and the skills agenda. Informal adult learning has not been a priority in recent years.

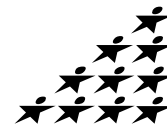
This type of learning is currently facilitated through a safeguarded pot of funding managed by the Learning and Skills Council and mainly delivered through local authorities. This is known as Adult Safeguarded Learning (and has previously been called Adult and Community Learning and then renamed Personal and Community Development Learning (PCDL). It is a national ring-fenced amount and has been frozen at £210 million for several years and is made up of PCDL, Neighbourhood Learning for Deprived Communities, Family Literacy, Numeracy and Language Programmes and Wider Family Learning.

In April 2010, the Learning and Skills Council will be abolished. Adult Learning will be covered by one of its two successor organisations, the Skills Funding Agency.

An independent Inquiry, funded by NIACE, into the future of Lifelong Learning reported in autumn 2009. It argues that our current system of lifelong learning has failed to respond to the major demographic challenge of an ageing society and to changes in employment patterns. It examines the total expenditure on lifelong learning and also highlights the beneficial gains and long term saving of using learning to improve well-being. It concludes that the current system for lifelong learning is over-centralised and insufficiently linked to local and regional needs.

### **Background to the proposed changes**

The White Paper on Informal Adult Learning, the Learning Revolution, was launched in March 2009. It followed a detailed consultation, spearheaded by John Denham when he was Secretary of State at the Department of Innovation, Universities and Skills, now the Department of Business, Innovation and Skills (BIS).



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The stated aim of the White Paper is to build a culture which values informal adult learning in all its forms, with a wide range of organisations promoting it. It aims to support people to drive their own learning, in particular by making it easier for people who want to start 'self-organised' groups. The vision is to link up the learning provided by the public, private and third sectors to broaden choice, make better use of technology to support learning and ensure there is a wide choice of high-quality learning opportunities for everyone whilst also increasing access to informal learning for disadvantaged groups.

Much debate has occurred about the use of the term "Informal Adult Learning", for the purposes of the White Paper, it is seen as the learning funded through the Adult Safe Guarded learning pot plus the informal adult learning that takes place in other locations such as libraries, the cultural sector, community settings, through in informal groups, on-line learning.

The White Paper recognises the leadership role of local authorities in securing this broad range of opportunities for people.

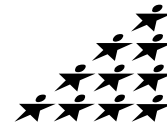
### **The proposed new leadership role**

In February 2010 local authorities will be invited to become the Lead Accountable Body (LAB) for Informal adult learning. This means receiving the funding, planning and shaping all the informal adult learning in the area to meet local needs. The academic year 2010-11 will be seen as a development year for setting up the local plans. In 2011, all the Skills Funding Agency funds for this type of learning will flow through the LABs. This includes the £33 million currently going directly to further education colleges and other providers.

The current responsibilities of the LABs are still being shaped and we do not yet know the relationship between the Skills Funding Agency and the LABs. There is a commitment from the government to de-regulate this area. We do not yet have details on what this means precisely.

However, we do know the principles behind the new thinking:

- LABs will have greater flexibility in how the funding is used;
- in return, they will be expected to increase the learner numbers;
- provide better value for money by "stretching the pound of government funding", this could be by in kind support such as opening up new spaces for learning groups.



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This change will provide local authorities with new opportunities to use this external funding stream in a way that joins up different priority agendas, for example, to support learning for the well-being and health agenda, to support communities to engage in citizenship, to enhance work in extended services, support communities through the effects of recession. It could have a much broader reach than adult learning services are currently enabled to provide.

### **Our work on this agenda**

We held a conference in October 2009, funded by BIS, to initiate the discussion on the leadership role.

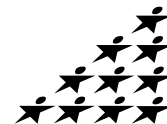
We are working closely with Government and the Learning and Skills Council on the development of the role and requirements of the Lead Accountable Body.

On 14 January 2010 we are facilitating an event for the Learning and Skills Council to seek the views of a range of local authorities on the setting up of LABs.

Working with the Museums, Libraries and Archive Council and NIACE, we have produced a set of publicity cards and a publication due in February, *Learning Communities* exploring the role of Informal Adult Learning in supporting communities through the effects of the recession.

We are publicising the changes to members through Cllr Roger's article in First, through a briefing sheet to be circulated at the end of January and by working with individual local authorities when needed.

With IDeA and NIACE, we are setting up an on-line community of practice to update and facilitate discussion for practitioners across local authority services on informal adult learning and the changes.



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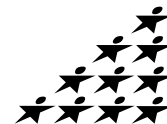
## **Financial Implications**

This work is being funded through the secondment funded by the NIACE and through funding from government departments.

## **Implications for Wales**

The changes proposed in the Learning Revolution White Paper apply to England only.

Contact Officer: Penny Lamb  
Phone No: 0207 664 3251  
Email: [Penny.Lamb@lga.gov.uk](mailto:Penny.Lamb@lga.gov.uk)



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## **Building a society for all ages**

### **Summary**

This report outlines LGA activity to date on responding to *Building a society for all ages*, the Government's strategy for addressing the needs of an ageing society. It summarises the current progress with a key components of the strategy, namely the 'National Commitment' to be signed by Ministers of all key departments and a range of key partners which underlines their shared commitment to encourage and support Local Strategic Partnerships to develop their own areas as good places in which to grow older.

It seeks the Board's views on how the LGA should respond to the request to consider signing the National Commitment.

### **Recommendations**

Members are recommended to agree a course of action in relation to signing the National Commitment.

### **Action**

Officers take forward appropriate actions as requested by members.

Contact Officer: Alyson Morley  
Phone No: 020 7664 3230  
Email: [alyson.morley@lga.org.uk](mailto:alyson.morley@lga.org.uk)







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## **Background**

In July 2009, the Government published *Building a society for all ages*, a consultation paper on older people. The paper does not constitute new policy: rather, it builds upon and updates *Opportunity age*, the cross-Government strategy to address the challenges of an ageing society, published in 2005. *Building a society for all ages* includes a number of proposals:

- being active at 60;
- putting older people at the heart of families;
- supporting older people to plan for later life;
- recognising the contribution of older people to the economy;
- improving financial support;
- delivering better public services for later life; and
- building communities for all ages.

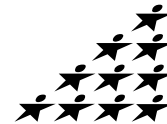
The LGA, IDeA and LGE submitted a joint response in October 2009 broadly in support of the strategy, stating that: “We believe that there are many positive aspects to *Building a society for all ages*. We share and support the vision of ‘a society for all ages, where people are no longer defined by age and everyone is able to play a full part’ ”.

This paper focuses on two particular proposals: the proposed Innovative Service Delivery Programme and the National Commitment, referred to as the National Agreement in *Building a society for all ages*.

## **Innovative Service Delivery Programme (ISDP)**

The ISDP will be a three-year improvement and support programme, commencing in 2010 to identify and disseminate good practice in local plans and services to address the needs of an ageing population. The LGA Group response strongly welcomed the ISDP to support innovative local projects and sector-led improvement. We stated our commitment to working in partnership with Government to identify projects and disseminate good practice to the local government sector. We emphasised that the LGA Group, in particular the IDeA, have a proven track record in effective sector-led improvement and is, therefore, well placed to develop the ISDP.

The DWP invited the IDeA to develop an outline project proposal to act as national delivery agents for the ISDP. In response, the IDeA submitted their outline proposal on 27 November, after gaining approval from the Chair and Vice Chair of the IDeA Management Board to proceed with the bid. The IDeA is currently awaiting a



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response from the DWP and will continue to work with them to refine and agree the project outline.

If approved by Ministers, the ISDP represents a significant work stream for the IDeA over a three-year period. It will provide targeted and specific support for a selected group of upper-tier and district councils and an LSP in each region, and will provide universal good practice support for all councils and LSPs.

**The National Commitment**

The LGA Group response gave qualified support to the proposed National Commitment, referred to in *Building a society for all ages* as the National Agreement. While we highlighted a number of concerns regarding this proposal we stated that: “we would support a National Agreement that is a restatement of our commitment to supporting councils to promote age friendly strategies if it did not place any unnecessary constraints or burdens on local areas in developing their own priorities and plans. We believe that it could be a useful lever at local and national level for engaging other key partners”.

**LGA Group activity on Building a society for all ages**

Since then, officers have been involved in the development of the National Commitment, participating in a strategy workshop to agree the framework and providing extensive comments and suggestions on its scope and content. The second draft of the Commitment was received by LGA officers on 2 December for comments and approval by 9 December. The officer considered that the second draft to be close enough to the final draft agreement to be sent to the Political Group Offices for their approval.

On the advice of the Group Offices, the matter was discussed by the LGA’s Office Holders. They referred the decision back to the Community Wellbeing Board’s Lead Members. After discussion just before Christmas, they decided the matter of signing the Commitment should be discussed by the full Board.

The Chairman has written to the Department of Work and Pensions confirming that the principles of *Building a society for all ages* have the continued support of the LGA but that the decision on formally signing the commitment would be made by the Board at this meeting.



## **Financial Implications**

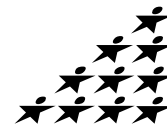
There are no direct financial implications for the LGA. This issue is a priority in the draft Business Plan for the LGA Group. The IDeA is awaiting a response to the proposal developed at the request of DWP for a support programme for local authorities and local strategic partnerships.

## **Implications for Wales**

The strategy is for England only. The Welsh Assembly has previously adopted a similar strategy.

Contact Officer: Alyson Morley  
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Email: [alyson.morley@lga.org.uk](mailto:alyson.morley@lga.org.uk)





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## **IDeA Safeguarding Adults Programme**

### **Summary**

The IDeA Adults Safeguarding Programme is a sector priority. This report gives an update on the work of the programme.

### **Recommendations**

Members are recommended:

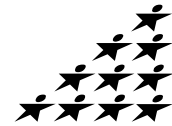
- (a) to note the update; and
- (b) to feed in views and suggestions, to shape the direction of the Adult Safeguarding programme 2010/11

### **Action**

Officers take forward appropriate actions as requested by members.

Contact Officer: Cathie Williams, IDeA Adult Safeguarding Lead  
Phone No: 07779 131076  
Email: [cathiewilliams@btinternet.com](mailto:cathiewilliams@btinternet.com)





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## **Background**

The IDeA Adults Safeguarding Programme is a sector priority: “Adult social care and well being” is cited as a priority theme in the IDeA Business Plan 2009/10, with safeguarding and protecting vulnerable adults from abuse a key priority in the Children and Adults team’s Service Plan. Adult safeguarding is also a LGA priority theme, and forms a key issue under the reputation theme for 2010/11.

The programme commenced in July 2009 and is due to run to March 2010, with probable extension into 2010/11. The programme has been built on a partnership basis in order to ensure that the programme dovetails with other initiatives and that it is firmly tied in to sector priorities. ADASS and SCIE are key partners but there has been wider engagement with a co-ordinating group involving the above and NHS Confed, Research in Practice for Adults and BASW. Specific activities have also involved Women’s Aid and others. Links have also been made with the DH and CQC leads.

Building on its expertise the IDeA is providing support this year to councils to offer:

- peer review and peer challenge of local adult safeguarding arrangements involving councils and their partners;
- training and briefing for councillors;
- a pool of accredited peers and sector specialists to deliver customised support to councils and their partners;
- tools to enhance council scrutiny processes in regard to adult safeguarding;
- an online community of practice for safeguarding networks to share knowledge and best practice;
- national conferences for lead councillors and officers.

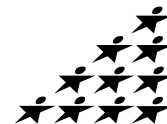
## **Council Performance**

Dignity and safeguarding are, in the reported performance ratings of CQC (December 09), the most challenging aspects of Adult Social Care performance.

Whilst 95% of councils are rated as good or excellent generally, 44 out of 152 are only rated adequate in this domain (refer to Appendix A for list of ‘adequate’ and ‘excellent’ rated councils).

## **Engagement with Councils to date**

In the partnership context referred to above, the programme has focused on two levels of activity.



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The first relates to all 152 upper tier LAs. Our programme with them involves:

- a launch at the NCASC;
- 4 half day national conferences, two held on 7 December 2009 and two to be held on the on 20th January 2010 in Leeds;
- we are planning 2 OBA events (approximately March time to be confirmed);
- briefing materials for councillors (on the website and in hard copy) ;
- a scrutiny guide by March;
- a Community of Practice by January;
- Meetings with 9 regional Joint Improvement Partnerships and regional briefings;
- a review of and a call for evidence of good practice(with SCIE and others to publish in March).

Both SCIE and ADASS have contributed to funding events, and all partners have contributed officer time.

The second relates to more targeted and in depth work with individual LAs. We aim to have completed 3 pilot Peer Reviews (and may have done four) by the end of March 2010.

### **Safeguarding Adults: Call for evidence of good practice**

In December 2009, we sent out a request to the sector, to build a base of practice evidence from the field to support people to improve services and outcomes for those who have experienced abuse, particularly in their personal relationships.

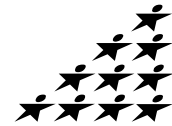
We are working alongside Social Care Institute for Excellence (SCIE), the British Association of Social Workers (BASW) and Women's Aid, to develop an evidence base of good practice in relation to: Supporting "vulnerable" people who have experienced abuse with difficult decision making.

We are particularly keen to explore this area of work in light of the views of people who had experienced abuse and safeguarding processes that were highlighted through the "No Secrets" Review, and of disabled women who had experienced domestic abuse and contributed to the Women's Aid "Making the Links" research. A scope of literature has indicated that there is very little by way of a research evidence base, and we have just published an analysis of this.

We are interested in good practice at an organisational and individual level. For example

- Organisational – commissioning or providing services that support people to manage risks and make difficult personal decisions





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- Individual – good practice highlighted in a case study.

Practice examples and stories are requested to be submitted by February 5th. Once complete, we will make this available through our websites.

In December 2009, we sent out a request to the sector to invite comment and feedback from people who have recently used safeguarding services and are willing and able to share their experience of the service with us. We are interested to find out what they thought of the service, whether it helped them to cope with the situation and to weigh up the risks and benefits of courses of action and if not, what might have helped to make the experience of difficult decision making a more positive one.

The views of people who have used services will be collated and analysed to identify key messages for how services could be improved.

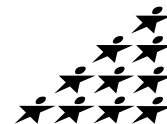
(No comments will be attributed to individuals and information about the interview source will be anonymised to protect the interviewee's identity, and we have provided the contact details of support organizations for those whom require the service). Interviewees will be directed back to their local safeguarding service for the resolution of specific issues raised.

We are exploring further with the Department of Health lead how we may take forward further scoping of good practice development.

### **Adult Safeguarding 'Community of Practice' (CoP)**

Supports development and dissemination of Safeguarding Adults work, designed to help local councils and their partners fulfil their safeguarding responsibilities in relation to adults in vulnerable circumstances. Purpose of CoP is to identify issues and good practice direct from local authorities; share findings and emerging issues from adult safeguarding programme on ongoing basis; disseminate learning; build coalition of support.

One of the challenges in multi-agency safeguarding work is to ensure that everyone involved is clear of their roles and responsibilities. This is no easy task given the range of agencies that might work together in adult safeguarding, which are continually increasing as the number and range of care providers grow in response to the personalisation agenda. Most councils have established a safeguarding board, in order to make sure that this happens. The creation of this community will provide a joined up platform to enable these discussions to take place and provide an opportunity for members to contribute to and learn from a critical and cutting edge programme which is genuinely joined up. In addition, the CoP will enable IDeA (alongside LGA, ADASS, SCIE) to post essential resource material to contribute to



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further sector based improvement in safeguarding adults work and to ensure that leaders in the field are kept abreast of developments in delivery.

Adult safeguarding will be informed by work on community safety, community capacity building and community cohesion agendas, and the CoP will be live Jan 2010.

### **Evaluation proposal**

We have developed an evaluation proposal, in discussion with David Pye at LGAAR and the IDeA Strategy and Development Unit,.

### **Safeguarding Programme 2010/11**

Looking ahead, we would be pleased to welcome views and suggestions from LGA CWB Board, to shape the direction of the Adult Safeguarding programme 2010/11.

### **Useful links:**

Safeguarding Adults programme

<http://www.idea.gov.uk/idk/core/page.do?pagelId=14866608>

Adult Safeguarding 'Must know':

<http://www.idea.gov.uk/idk/core/page.do?pagelId=7352476>

Adult safeguarding - Councillor briefing (October 2009)

<http://www.idea.gov.uk/idk/core/page.do?pagelId=15010364>

### **Financial Implications**

This programme is currently fully resourced from IDeA's adult safeguarding budget.

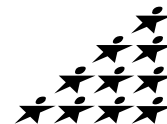
### **Implications for Wales**

None at present.

Contact Officer: Cathie Williams, IDeA Adult Safeguarding Lead

Phone No: 07779 131076

Email: [cathiewilliams@btinternet.com](mailto:cathiewilliams@btinternet.com)



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## **Appendix A**

### **Local authority performance**

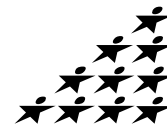
It is useful to link this in with the national picture and the needs of the sector – there were 44 councils rated as ‘adequate’ under ‘Outcome 7: Maintaining dignity & respect’ in the recent CQC adult services results - and 12 councils rated as ‘excellent’ under Outcome 7 listed below.

Some CQC key messages specific to adult safeguarding are as follows:

- about a third of councils should be doing a lot more to give people greater dignity and respect- including improving arrangements for safeguarding people
- Safeguarding services feature in seven councils as one of the most complex aspects of joined-up working. Among the better performing councils, safeguarding improvements refer mainly to basic awareness training across sectors and organizations and to the strengthening of inter-agency policies and procedures. Key message is: "The Council has strengthened its safeguarding systems. Most staff have now received training in identifying and assessing safeguarding risks; multiagency procedures have been updated and publicized and the Safeguarding Adults Board has been strengthened during the year."

44 councils rated as adequate under 'Outcome 7: Maintaining dignity & respect' as follows:

Bexley  
Birmingham  
Blackburn with Darwen  
Bournemouth  
Bromley  
Buckinghamshire  
Darlington  
Devon  
Doncaster  
Dorset  
Dudley  
Gloucestershire  
Haringey  
Harrow



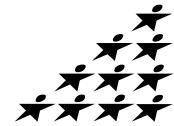
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Havering  
Herefordshire  
Hillingdon  
Kingston upon hull  
Leeds  
Luton  
Medway  
North Lincolnshire  
North Somerset  
Northamptonshire  
Oxfordshire  
Reading  
Sandwell  
Shropshire  
Solihull  
South Tyneside  
Southampton  
Southwark  
Staffordshire  
Stoke-on-Trent  
Suffolk  
Surrey  
Sutton  
Thurrock  
West Sussex  
Wiltshire  
Windsor & Maidenhead  
Wirral  
Wolverhampton  
Worcestershire

There are 12 councils rated as 'excellent' under 'Outcome 7: Maintaining dignity & respect:' as follows;

Bolton  
Essex  
Halton  
Knowsley  
Newcastle upon Tyne  
Portsmouth  
St Helens  
Sunderland  
Tameside



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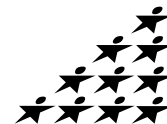
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Telford & Wrekin  
Warrington  
West Berkshire

Of these 12 councils, the majority, 8 councils are rated as excellent overall in delivering outcomes, and the remaining 4 are rated 'Well'- these are;

Essex  
Portsmouth  
Warrington  
West Berkshire





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## **Adult Social Care Performance Ratings 2008/09**

### **Summary**

This report summarises the performance ratings of councils in England for adult social care in 2008/09. These are the first to be given by the Care Quality Commission (CQC), though much of the evidence used will relate to their predecessor, the Commission for Social Care Inspection (CSCI).

### **Recommendations**

Members are recommended:

- (a) to note the continued overall improvement in the performance of councils;  
and
- (b) invite the CQC to a future meeting to discuss their draft five year strategy and plans for 2010/11.

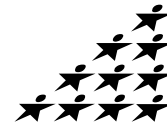
### **Action**

Officers take forward appropriate actions as requested by members.

Contact Officer: Andrew Cozens  
Phone No: 020 7296 6152  
Email: [andrew.cozens@idea.gov.uk](mailto:andrew.cozens@idea.gov.uk)







## **Community Wellbeing Board**

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### **Background**

The Care Quality Commission published the performance ratings for 2008/09 of all councils in England with responsibility for adult social care on 2<sup>nd</sup> December 2009. Despite a more challenging assessment, social care for adults arranged by councils continued to improve overall, with 27 councils (18%) moving up a grade and 11 moving down (7%).

The CQC also published its assessment of the quality of care homes and domiciliary care between May 2008 and April 2009. The proportion of services rated as good or excellent increased from just over two-thirds to just over three-quarters. Council-owned services perform best and private sector services least well. In April 2009 services run by councils had the highest proportion of good and excellent services (87%), just higher than those run by the voluntary sector (86%). The private sector had a smaller number (74%) though this was an improvement on the position in May 2008 (66%).

### **Key findings**

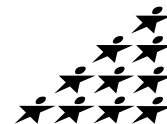
140 (95%) of the 148 councils assessed were performing well or excellently (up from 87% in the previous year). The new unitary councils that replaced Bedfordshire and Cheshire were not rated.

For the sixth year running no councils were rated poor. 8 councils (5%) were rated as performing adequately. Their performance attracted some adverse publicity but as both ADASS and LGA stressed in their comments an adequate rating is **not** a poor one and all these councils are met standards required and exceeded them in several instances.

16 of the 19 councils designated in the Priority for Improvement category for 2009 moved out of the category and a further one (Bedfordshire) has now split into two unitary councils. The remaining two councils and the two new councils will continue to be given priority status.

There are now 32 excellent councils (22%), up from 27 in 2008 (18%). Six councils lost their excellent status, one dropping two categories to adequate following an adverse service inspection.

Looking at performance by different types of councils, all showed improvement apart from inner London boroughs and metropolitan districts. Shire counties and outer London boroughs did particularly well.



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## **Progress against adult social care priorities- key messages**

The CQC findings were in two reports published together: '*Performance judgments for adult social services, an overview of the performance of councils in England*,' and '*The quality and capacity of adult social care services*'.

Alongside this overall improvement in performance, councils have been focusing less on people with the highest needs because of increasing financial pressures.

Many councils did very well in helping people who use services to make a positive contribution to their communities, including being involved in the way services are developed. However, nearly a quarter of councils need to improve significantly in personalising care, to give people who use services more choice and control over their care. And about a third of councils should be doing a lot more to give people greater dignity and respect - including improving arrangements for safeguarding people.

Joined-up working with health agencies was a strong feature of the best performing councils. In around two-thirds of councils, aspects of partnership were either positive factors or areas for improvement, which underlines the wide range of partners associated with delivering better outcomes.

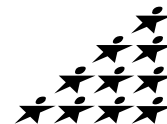
## **Financial Implications**

There are no direct financial implications for the LGA. The IDeA continues to prioritise support for councils in the lower categories of performance.

## **Implications for Wales**

The CQC's remit is for England only.

Contact Officer: Andrew Cozens  
Phone No: 020 7296 6152  
Email: [andrew.cozens@idea.gov.uk](mailto:andrew.cozens@idea.gov.uk)



## **Other Business Report**

### **Summary**

This report provides a summary of other business relevant to the Board and also deals with issues relating to Community Wellbeing representation on LGA groups. Members are also asked to feed back on meetings attended since the last Community Wellbeing Board meeting.

### **Recommendations**

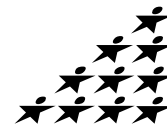
- To note the update.
- Feed back from meetings attended since the last Board meeting.

### **Action**

Secretariat to take necessary action.

Contact Officer: Paul Ogden  
Phone No: 020 7664 3277  
Email: [Paul.Ogden@lga.gov.uk](mailto:Paul.Ogden@lga.gov.uk)





## **Other Business Report**

### **Older People and Housing**

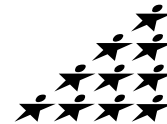
In April 2009, the Executive of the LGA discussed a report on strategic housing issues and identified the need for a joint meeting of Members from the Community Wellbeing and Environment Boards to discuss how we can integrate and coordinate policy development and lobbying around older people and housing.

On 9 December the Community Wellbeing and Environment Boards held a joint meeting to discuss housing and older people's issues which identified possible future work priorities for the LGA Group in this policy area.

Stephen Burke, Chief Executive of Counsel and Care and Amy Campbell from the Housing Care and Support Programme of CLG gave presentations outlining the key the policy context for this important area of work. They highlighted a number of areas on which the LGA was well placed to have an influence on the development of national policy.

- The care and support Green Paper does not give much consideration to the contribution of appropriate, accessible and flexible housing to the care and support of older people.
- The *Lifetime Homes, Lifetime Neighbourhoods* strategy is a strong starting point for this work and identifies a leading role for councils in the planning and provision of homes and communities that are safe, accessible and future-proofed to change with the needs of an ageing population.
- Loneliness and social isolation is a common problem for many older people living in the community. Coordination of housing, social care and support services is vital to ensure that older people are supported to reduce social isolation. There are many examples of communities' assets such as pubs and community centres being used to deliver community-based services to older people and the LGA Group has an important role in disseminating good practice.
- Housing need and spatial planning should be included in Joint Strategic Needs Assessment in order to join up with social care and support to meet current and future needs.

Cllr Keith Glazier reported how East Sussex County Council had reviewed their housing support service to ensure that it met the needs of all older people. He underlined the importance of working in partnership with district councils and with the communities themselves to identify challenges and solutions and to agree on an improved service. The East Sussex Housing and Social Care Strategy has been



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agreed by the county and district councils and is focused on meeting the needs of all older people. It has resulted in increased access to housing support by people with all housing tenures, increased efficiencies and improved quality of advice, information and signposting to other services.

The Members had a useful discussion on a range of issues relating to housing and older people. It was agreed to:

- provide a report back to the Executive summarising current activity, the joint board discussion and future LGA Group activity;
- arrange a further joint meeting of the Community Wellbeing and Environment Boards following the General Election to discuss progress and any new policy developments;
- consider producing a paper outlining the LGA's position on housing and older people
- discuss how the LGA Group 'mainstream' older people's issues into the housing and planning agenda, and to give a higher profile to housing issues in LGA activity on care and support.

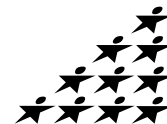
## **Age Equality**

The Equalities Bill, that is currently before Parliament (at the time of writing) unifies and streamlines existing legislation on discrimination. In particular it:

- creates a new general equalities duty on public bodies and other carrying out public functions;
- bans age discrimination against adults in the provision of services and exercise of public functions.

In April 2009 the then Secretary of State for Health asked Sir Ian Carruthers OBE and Jan Ormondroyd to prepare a report on achieving age equality in health and social care, recognising that there would be particular challenges for commissioners and providers of health and social care in implementing the equality duty. The report, published in October 2009, makes a number of recommendations that DH, the NHS and social care organisations should take in order to prepare for the implementation of the public sector single equality duty and the ban on age discrimination. The LGA and ADASS submitted joint evidence to the review and were both represented on the Advisory Group to the review.

The DH is seeking comments on the review's non-legislative recommendations to feed into the DH's response to the review which will be published in spring 2010. The deadline for comments is 15 February 2010. Officers are currently working with ADASS to prepare a joint response. In order to fit in with the consultation timetable it



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will be sent to Lead Members of the Community Wellbeing Board for comment and clearance in early February.

**Green Paper and the future of adult social care**

On 3 December LGA Vice Chairman Cllr Sir Jeremy Beecham gave evidence to the Health Select Committee as part of its inquiry into the future of social care services. The Committee's questions covered a number of areas including: funding; the Care and Support Green Paper; personalisation; free personal care; quality; and brokerage, advice and advocacy.

Sir Jeremy gave evidence alongside Jenny Owen, President of ADASS, and together provided a powerful and persuasive presence from the sector. All of our points were made and the Committee took all of our key messages.

A full transcript of the evidence is available at:

<http://www.publications.parliament.uk/pa/cm200910/cmselect/cmhealth/uc22-iii/uc2202.htm>

**Free Personal Care**

The Personal Care at Home Bill received its Second Reading in the House of Commons on 14 December 2009. This is a two-clause Bill that would enable regulations to be made requiring personal care to be provided free to persons with the highest needs in their own homes.

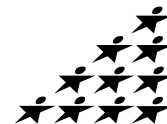
The LGA prepared a detailed briefing paper for MPs of all parties setting out the Association's concerns and those of member councils. This included: the government's estimated demand for free personal care; funding the initiative; and the proposed system of eligibility.

A copy of the LGA briefing is available at: <http://www.lga.gov.uk/lga/aio/6564595>

Many of the LGA's arguments were raised by MPs during the debate, including Andrew Lansley, Norman Lamb and Stephen O'Brien.

**Eligibility for adult social care**

The Department of Health published a response to the consultation on revised guidance for eligibility of adult social care on 16 December 2009. The DH report is a summary of the consultation responses.



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The final, revised guidance on eligibility will be published by February 2010 and will replace the 2003 Fair Access to Care Services guidance. DH see revised guidance as a bridge to the wider reform as set out in the Care and Support Green Paper. It will aim to support fair and transparent implementation of eligibility criteria within the policy contexts of personalisation and prevention as set out in Putting People First.

The DH report is available at:

[http://www.dh.gov.uk/en/Consultations/Responsestoconsultations/DH\\_110137](http://www.dh.gov.uk/en/Consultations/Responsestoconsultations/DH_110137)

**Valuing health: business case literature review**

The Healthy Communities programme has created a project to develop the business case for health improvement, aimed at raising awareness of the additional business benefits of health improvement activity for local authorities and their partners. This project is based on the intuitive theory that preventative health activity must create additional business benefits (efficiency savings and improved service outcomes) for local authorities, as well as the improvement in health of their community.

We have produced a literature review of existing research, and have published this in a document Valuing Health ([www.idea.gov.uk/valuinghealth](http://www.idea.gov.uk/valuinghealth)), which covers 17 themes including health topics such as obesity and mental health and service related themes such as older people, built environment and crime and disorder.

The document supports our project's hypothesis and also highlights the need for further research to fully understand the direct and indirect benefits that can be realised as a result of health improvement work. This document will be used to raise awareness of this business case argument amongst senior local authority officers and members, and to recruit pilot authorities and partnerships who we will work with to test out this theory in practice.

Expressions of interest in being involved in this project are being requested by 19th February. This fieldwork phase will help us to develop practical approaches to capturing, measuring and costing these wider additional direct and indirect benefits and will lead to tools and guidance being created to support the sector further.





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**Implementing the Recommendations Of The Social Work Task Force In Adult Social Care**

**Tuesday, 2 February 2010, Local Government House, Smith Square, London SW1P 3HZ**

Earlier this month, the Social Work Task Force, chaired by Moira Gibb, launched their final report, Building a safe, confident future, containing 15 recommendations for improving and reforming social work.

To give you the opportunity to hear directly from Moira, and discuss the report's implications for adult social care with her, as well as colleagues, and other central and local government representatives, the LGA will be hosting a workshop in London on 2 February 2010.

The Task Force is especially keen to hear from lead members in adult social care, as much of the focus has so far been on the children's social care workforce.

This is a free event, and is scheduled to run from 10:00 – 15:00.

To confirm your attendance, please contact Marinda Oosthuizen, Project Support Officer, by Friday 22 January 2010, on 020 7664 3078 or [marinda.oosthuizen@lga.gov.uk](mailto:marinda.oosthuizen@lga.gov.uk).





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**Notes of Decisions Taken and Action**

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**Community Wellbeing Board**

25 November 2009

CR 3 & 4, Local Government House, Smith Square, London, SW1P 3HZ. 11.30 am.

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**Present:**

**Chair** Cllr David Rogers (East Sussex CC) (Lib Dem)

**Vice Chair** Apologies (Cllr Gareth Barnard)

**Deputy Chair(s)** Cllr Nargis Khan (Hackney LB) (Lab)

Apologies (Cllr Natalie Warriner)

**Conservative** Cllr James Couchman (Oxfordshire CC), Cllr Brian Hood (Monmouthshire CC), Cllr Alan Farnell (Warwickshire CC), Cllr Keith Glazier (East Sussex CC)

**Labour**

**Liberal Democrat** Cllr Doreen Huddart (Newcastle City), Cllr Zoe Patrick (Oxfordshire CC)

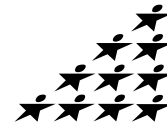
**Apologies** Cllr Gareth Barnard (Bracknell Forest UA)(Con), Cllr Ken Thornber (Hampshire CC) (Con), Cllr Dawn Cousins (Isle of Wight UA)(Con), Cllr Roger Lawrence (Rotherham)(Lab), Cllr Moira McLaughlin (Wirral MBC)(Lab), Cllr Natalie Warriner (Ryedale DC)(Independent)

**Substitute** Cllr David Lee (Wokingham BC)(Con), Cllr Mary Aspinall (Plymouth City)(Lab)

**In attendance** Paul Ogden, Alyson Morley, Matthew Hibberd, George Moody

**1. Swine Flu Update**

Roy Taylor, National Director for Social Care Flu Resilience, gave an update on the current Swine Flu situation, focusing on the adult social care sector. In contrast to the health sector there is relatively little information as it is largely made up of small, independent providers. Self-assessment has led to a hugely improved response rate, which is now being analysed. Some LAs are using the



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situation to embed business continuity planning, and strengthen partnership working in the sector.

On vaccination, two million people have been prioritised out of the nine million to be vaccinated: 850 000 of these are social care workers. On 3 December they will announce allocations to LAs, and will know the actual numbers of take up in February 2010 when invoices are received. Currently the take up in the sector is higher than within the NHS.

His suggestions of areas for Members to consider in this sector were to: focus on business continuity planning; join up emergency planning; build relationships with PCTs; and consider scrutiny arrangements.

Members asked questions relating to how current the models used were, whether Tamiflu resistance should be a concern, and why all GPs, regardless of size, had received 500 doses. Roy Taylor assured Members that their models were continually updated (and that currently the UK case didn't reflect international experience), that Tamiflu resistance was rare and localised (5 cases in Wales, all in the same hospital, 40 cases globally), and that GPs were now able to order more Tamiflu, the previous system having been designed to ensure national coverage.

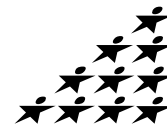
## **2. Developing the free personal care proposal**

Jon Bolton, Director of Strategic Finance at the Department of Health, gave a brief presentation on developing the free personal care proposal. His presentation coincided with both the publication of the Personal Care at Home Bill and the launch of the related consultation document (of which Members have now been sent a copy). There is a twelve week consultation period.

Commenting that we won't really know the numbers involved until the take-up of services, he stressed that DH want to hear people's views, especially on three areas: level of regulation vs. guidance (how flexible locally); how it fits with personal budgets (with some ideas laid out in the document); and how the money will be distributed (with three options outlined in the document).

Members welcomed the openness of the approach. Subsequent discussion revolved around the following issues:

- A better idea of the figures involved, particularly the drawing in of current self-funders. Jon gave a guesstimate: there is currently about £400 million in self-funded domiciliary care, of which critical care tends to be around 33%, working with an average of a third from this gives around £133 million. Cannot be more



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accurate than this as currently a lot of data is not captured, and this will need to improve.

- On self-funders, concern was raised that as they tend to be wealthier, this could become a subsidy to the rich, and that there is a danger of unknown pent-up demand being unleashed.
- Jon shared his experience from a visit to, and analysis of the data from Sweden, where they have free personal care. The proportion using care is almost identical, so we actually currently cover quite well, and given that they do not have a higher proportion of in-family care there is not likely to be huge pent-up demand.
- Concerns were raised that this represents a move towards a national model for social care, damaging the LGA's desired direction for the Green Paper.
- The importance of re-ablement in and to this proposal was noted, as qualification for free care requires a period or opportunity of re-ablement, and re-ablement 1% of the 3% efficiencies that have to be found. Availability is extremely variable currently and its importance needs to be re-emphasised to councils. We can create a better model of what good re-ablement looks like, and Jon insisted there is cash there for investment in this.
- Dangers to LAs, particularly cost shunting from health to social care. It was also noted that a lot of the risks are carried by LAs and that this could become an unfunded burden on local government: a fixed amount of funding to come from the NHS, with the rest from efficiencies. The open-endedness of LAs responsibilities was seen to be very dangerous with this fixed transfer of funding.

**Actions**

- Revisit the issue in January
- Raise with CLG reasonableness of efficiency target in the paper.

**3. LGA response to the Care and Support green Paper: *Shaping the Future of Care Together***

- Our input has had a good response from the DH and has played a significant role in generating a good consensus for our position.
- The Board thanked Matthew Hibberd for the excellent work he had done on this.

**4. Other Business Report**

- Consideration of IDeA's Adult Safeguarding programme was deferred until January.
- The NCAS conference was felt to have been very successful, with the



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following suggestions for improvement: dominated by DH, more departments present would aid joined-up thinking; the quality of the fringe needs to be more consistent; scheduling should take account of parliamentary business; the conference could be divided into two - adults and children; the consideration of adults and children could be better integrated.

- The Chair thanked all for their contributions, and noted that whilst the Board was covering social care effectively, other areas, such as adult learning, fell within the Board's remit.

**Action:**

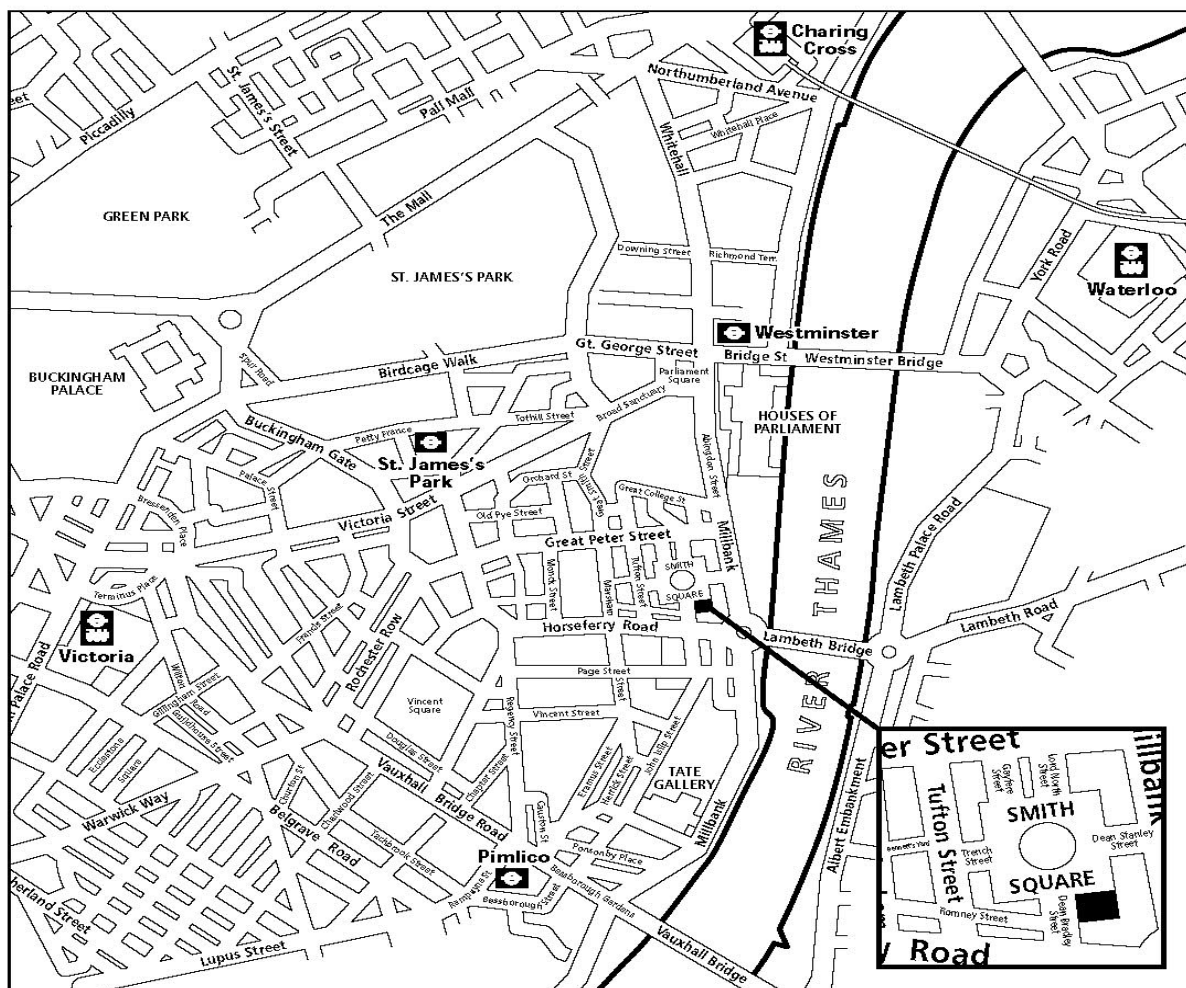
- CQC ratings published next week, item for next agenda.

**5. Note of the meeting held on 16 September 2009**

- This was agreed.



## LGA Location Map



### Local Government Association

Local Government House,  
 (Formerly known as Transport House),  
 Smith Square, London SW1P 3HZ  
 LGconnect - LGA's Information Centre: 020 7664 3131  
 Fax: 020 7664 3030  
 Email: [info@lga.gov.uk](mailto:info@lga.gov.uk)  
 Website: [www.lga.gov.uk](http://www.lga.gov.uk)

### Public transport

**Local Government House** is well served by public transport. The nearest mainline stations are; **Victoria** and **Waterloo**; the local underground stations are **St James's Park** (Circle and District Lines); **Westminster** (Circle, District and Jubilee Lines); and **Pimlico** (Victoria Line), all about 10 minutes walk away. Buses **3** and **87** travel along **Millbank**, and the **507** between Victoria and Waterloo goes close by at the end of **Dean Bradley Street**.

### Bus route – Millbank

**87** Wandsworth - Aldwych  
**3** Crystal Palace - Brixton - Oxford Circus

### Bus routes - Horseferry Road

**507** Waterloo - Victoria  
**C10** Canada Water - Pimlico - Victoria  
**88** Camden Town - Whitehall - Westminster - Pimlico - Clapham Common

### Cycling Facilities

Cycle racks are available at Local Government House. Please telephone the LGA on 020 7664 3131.

### Central London Congestion Charging Zone

Local Government House is located within the congestion charging zone. For further details, please call 0845 900 1234 or visit the website at [www.cclondon.com](http://www.cclondon.com)

### Car Parks

#### **Abingdon Street Car Park**

Great College Street

#### **Horseferry Road Car Park**

Horseferry Road/Arneway Street